

Isurus Warranty Information

Dealer and Retail Return Information

- All returns must be authorized by Isurus and will be provided a Return Authorization Number. Unauthorized returns will not be accepted. warranty@surfisurus.com
- All return information must be packed loosely to prevent creasing in the wetsuit.
- The return and warranty policy is void if the wetsuit is damaged beyond repair due to sun exposure, improper care and drying of the product and normal recreational wear and tear of the product. The warranty is limited to the repair or replacement of the product at the discretion of Isurus and does not include consequential damages, incidental damages to person or property.

Isurus Warranty

- Isurus products have a one-year warranty for the original purchaser from the date of purchase on manufacturing defects. Proof of purchase is required.
- The warranty policy is void if the wetsuit is damaged beyond repair due to sun exposure, improper care and drying of the product and normal recreational wear and tear of the product. The warranty is limited to the repair or replacement of the product at the discretion of Isurus and does not include consequential damages, incidental damages to person or property.

Returns for Warranty Repair

- Returns for Warranty Repair are shipped postage paid by the sender (**DO NOT SHIP FEDEX**) to Isurus Warranty Department by your local retailer or directly by you.
- Warranty Return Requirements:
 - Product must be shipped clean and dry
 - Returned Authorization Number
 - Include a copy of the original invoice or purchase receipt
 - Name and Address
 - Telephone number and email address
 - Description of Product
 - Description and location of defect and requested action
 - Sender should insure the shipment against loss and damage
- Products will be returned with postage paid by Isurus if the product is covered under warranty.
- **Warranty Center Address:**
Isurus Warranty Department
P.O. Box 370435
Montara CA 94037
Email: warranty@surfisurus.com

**DO NOT SHIP FEDEX. FEDEX Deliveries will be returned to Sender
SHIP ONLY by UPS or US POSTAL SERVICE (postage paid)**